

Tanmoy Saha

Business Analyst

Experienced Business Analyst adept at enhancing agile processes, driving efficiency and profitability through innovation, data analysis and strategic implementation.

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11th January 1999 

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WORK EXPERIENCE

Business Analyst

02/2022 – Present

Tata Consultancy Services (TCS)

- Facilitated knowledge transfer and requirement gathering sessions with clients and cross-domain as well as cross company teams.
- Developed comprehensive business documentations(BRD, FRD, SRS etc.), including procedures and process flow diagrams.
- Developed Power BI Reports and Dashboards based on the Business Requirements.
- Proposed process enhancements to meet business objectives and reduce delivery time.
- Conducted user acceptance testing to ensure software solutions met business needs.
- Provided real-time data analysis and statistics, improving decision-making and enhancing the app performance.

Application Lead & Developer 02/2021 – 02/2022

Tata Consultancy Services (TCS)

- Led developer and tester teams, boosting customer satisfaction with complex application solutions.
- Collaborated with cross-functional teams to ensure integrated solutions and optimal app performance.
- Conducted performance testing, minimizing downtime and providing actionable insights to stakeholders.

EDUCATION

• **B.Tech in Computer Science & Engineering 2020**
RCC Institute of Information Technology (RCCIIT)
DGPA - 8.56

• **Higher Secondary (10+2) 2016**
Howrah Vivekananda Institution
Percentage – 75.20

• **Secondary 2014**
Bantra M.S.P.C. High School
Percentage - 85.29

KEY SKILLS

- Power BI • SQL • MS Excel • Share Point
- Confluence • Jira • Looker • Big Query

OTHERS

- Java • HTML • GCP • MS Suite

PERSONAL SKILLS

- Team Player
- Detail Oriented
- Critical Thinking
- Analytical Abilities
- Collaboration Skills
- Management Abilities
- Leadership Abilities
- Interpersonal Skills
- Work under pressure
- Problem Solving Abilities

CERTIFICATES

- Business Analyst using Power BI
From Edureka
- The Fundamental of Digital Marketing
From Google

ACHIEVEMENTS

- Recognized as “**Best Contributor of the Project**” by TCS Leadership
- The client expressed their **appreciation** for the Design documentation & the informative presentations, recognizing the quality and value I provided to the business
- Got TCS leadership's appreciation for my notable **managing capabilities**

INTERSHIP

- Intern Trainee
At **Indian Railways, Govt. of India**

LANGUAGES

- English • Bengali • Hindi