

CURRICULUM VITAE

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As a highly skilled and experienced System Administrator, I have a proven track record of effectively managing and maintaining complex computer systems. With over 14 years of experience in the industry, I have gained extensive knowledge in troubleshooting and resolving technical issues, as well as implementing efficient system upgrades and enhancements. My biggest achievement includes successfully overseeing a company-wide migration to a new server platform, resulting in improved system performance and increased security. I possess excellent communication and problem-solving skills, along with the ability to work under pressure and meet tight deadlines. My technical expertise includes proficiency in Linux and Windows operating systems, as well as virtualization technologies such as VMware and Hyper-V. I am committed to continuously enhancing my skills and staying updated with the latest advancements in the field, making me an invaluable asset to any organization.

Key Responsibilities:

Allindia Technologies Limited | System Administrator

As a Senior System Administrator at Allindia Technologies Limited, I was responsible for managing the company's IT infrastructure and ensuring its smooth operation. I oversaw the installation, configuration, and maintenance of servers, networks, and other systems to support business operations.

- AWS Cloud server support, configured, and maintenance
- Managed IT infrastructure for smooth operation
- Installed, configured, and maintained servers and networks
- Oversaw system updates and security patches
- Provided technical support to end-users
- Implemented disaster recovery plans
- Conducted regular system audits for optimization

Key Responsibilities:

Dynamic Optima Services Private Limited | IT Support Engineer

During my time as an IT Support Engineer at Dynamic Optima Services Private Limited, I gained valuable experience in troubleshooting and resolving technical issues for clients. I was responsible for maintaining and upgrading systems, providing remote support, and ensuring smooth functioning of IT infrastructure.

- Provided timely technical support to clients
- Upgraded and maintained computer systems
- Resolved network and software issues efficiently
- Managed IT infrastructure operations.

Key Responsibilities:**Binary Craftsmen Private Ltd | Hardware and Network Engineer**

As a Hardware and Network Engineer at Binary Craftsmen Private Ltd. I was responsible for managing and maintaining the company's hardware and network systems. This role required strong technical skills, attention to detail, and the ability to troubleshoot and resolve issues efficiently.

- Installed and configured hardware and software systems
- Conducted regular maintenance and updates on network infrastructure
- Provided technical support to employees on hardware and network related issues
- Implemented security measures to protect company data

SKILLS

- Network troubleshooting, diagnostics and configuration
- Hardware upgrades, diagnostics and troubleshooting
- Technical support and troubleshooting
- DHCP/DNS ethernet and firewall proficient
- AWS Cloud Support
- User credential management
- VPN configuration
- Linux administration
- Web server management
- Software installation
- IT asset management
- Firewall management
- Active directory
- Virtualization technologies
- Email administration
- System administration
- Application support
- Windows server management
- Patch management
- Operating systems
- Wireless networking
- Data backup and recovery

- Desktop support
- Software diagnosis
- LAN/WAN
- TCP/IP
- Remote support
- System diagnostics
- Antivirus software
- Microsoft outlook
- Thunderbird email client
- Remote desktop support
- Storage area networks

EDUCATIONAL QUALIFICATION

- Completed “Secondary Examination” in 2nd Division under from “Sarsuna High School” under “West Bengal Board of Secondary Education (WBBSE)” in the year of 2002.
- Completed “Higher Secondary Examination” in 2nd Division from “Sarsuna High School” under “West Bengal Board of High Secondary Education (WBBHSE)” in the year of 2004.
- Completed “B Com (P) Examination” in 2nd class under “Calcutta University” in the year of 2007.
- Completed A+ and N+ [Hardware and Network Engineering] course from "Youth Computer Training Center.
- Cisco Certified Network Associate (CCNA) and Microsoft Certified System.
- Administrator (MCSA) From Indian Instituted of Hardware Technology Limited (IIHT)
- [A] Managing and Maintaining a Microsoft Windows Server 2003 Environment (70290)
- [B] Managing, and Maintaining a Microsoft Windows Server 2003 Network Infrastructure (70291)
- [C] Implementing and Managing Microsoft Exchange Server 2003 (70236)
- [D] Managing and Maintaining a Microsoft Windows XP (70270)
- AWS Certified Solutions Architect - Associate 12th-August-2024.

PERSONAL DETAILS

Date of Birth: 23.05.1984

Languages Known: English, Bengali, Hindi.

Society Status: Married

Nationality: Indian

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